

**Community pharmacy provision of EOHC service 2024-25**  
Commissioned by CDDFT: [www.cddft.nhs.uk/sexual-health-services](http://www.cddft.nhs.uk/sexual-health-services)  
**Version 2**

This briefing is to **further** update pharmacies on the forthcoming changes to the pharmacy EOHC service from 1 October 2024.

**Updated information appears in red.**

### In summary

- **Training:** Mandated training for pharmacists will become the completion of the CPPE Declaration of Competence (DoC) for emergency contraception and attendance at local face to face training sessions will become non-mandated.
- **Updated documentation:** There will be an amended Service Level Agreement (SLA) (to reflect the new training requirements) and PGDs (to reflect the national PGDs at <https://www.sps.nhs.uk/home/guidance/patient-group-directions/templates/>). **These documents will be circulated to pharmacies by the end of August 2024.**
- **PharmOutcomes:** A new PharmOutcomes claims template will be available **to view only from Monday 16 September 2024** and will go live on Tuesday 1 October 2024. The final paper claim for this service will be for the month of November 2024.

### Actions for contractors

#### Training

- Be aware of the changes to mandated and non-mandated training from 1 October 2024.

#### Updated documentation

- Once the new documentation becomes available, a new signed SLA and new signed PGD authorisation forms will be required.
- **A signed copy of the new SLA must be returned to CDDFT**, however there will be no requirement to send copies of authorised PGDs back to the CDDFT.

#### PharmOutcomes

- **A new PharmOutcomes claims template will be available to view only from Monday 16 September 2024** and will go live on Tuesday 1 October 2024.
- Ensure that paper claims for this service are up to date, and be aware that the final paper claim for this service will be for the month of November 2024. This will allow both claims mechanisms to be available at the same time for the month of October and November 2024 to allow pharmacies time to transfer over to using PharmOutcomes.

## Actions for pharmacists

### Training

- Complete the CPPE DoC for emergency contraception at <https://www.cppe.ac.uk/services/declaration-of-competence> before the 1 October (or ensure that an existing declaration is refreshed every 2 years).
- Look out for an invite to non-mandated face to face training sessions **from November 2024 onwards**.

### Updated documentation

- **The new documentation will be circulated by the end of August 2024.**
- Once the new documentation becomes available, read the new SLA and PGDs, and sign the PGD authorisation sheets.

### PharmOutcomes

- The new PharmOutcomes claims template will be available **to view only from Monday 16 September 2024** to allow completion of an accompanying professional declaration.
- This template will also function as a consultation tool, however copies of the existing supply protocol – Form A – will be embedded into the template for pharmacists who wish to use this tool during the consultation instead. This will also allow both claims mechanisms to be available at the same time for the months of October and November 2024 to allow pharmacies time to transfer over to using PharmOutcomes.

If you have any further queries regarding this briefing, please email Sandra Waters at [sandra.waters@nhs.net](mailto:sandra.waters@nhs.net)